

Mobilize your workforce

Mobile device management (MDM) is a cost-effective, proactive solution to prevent HIPAA fines and secure your caregivers' mobile devices. With the ability to access wireless networks and more complex data on mobile devices, employee productivity and quality of care improve dramatically. However, maintaining the necessary level of data security, especially on employee-owned devices, can be challenging.



Our MDM solution delivers secure role-based management, configuration, and reporting capabilities for both corporate and employee-owned devices.

Device management plans

| | MDM basic | MDM premier |
|--|-----------------------|-------------|
| Supported device software for Apple iOS, Android & Windows Mobile | • | • |
| Device remote installation and enrollment, including documentation and support | • | • |
| Help desk services for common mobile device needs | • | • |
| Custom device security configurations | 5 included | 15 included |
| Application blacklist/whitelist | | • |
| Remote control of password reset process | • | • |
| Device storage encryption | • | • |
| Remote policy enforcement | • | • |
| Remote configuration of wi-fi and vpn settings | • | • |
| Device geo-location | • | • |
| Remote device locking and "wipe" (full wipe of all devices & selective wipe for ipad/iphone) | • | • |
| Quarterly inventory reports | • | • |
| Extended mobile device help desk services | Additional fees apply | • |
| Custom inventory reporting options | Additional fees apply | • |
| Ongoing policy configuration changes | Additional fees apply | • |
| Automated configuration of supported applications | Limited, fees apply | • |
| Apple iPad & iPhone image "push" (configuration and ongoing support) | Limited, fees apply | • |

Your advantage

- Includes provisioning and decommissioning, inventory management, application management, and security
- Tailored features, including application configuration, software blacklisting/whitelisting, access controls, enforced device storage encryption, Wi-Fi and VPN configuration, geo-location, and remote device locking and wiping
- Installation and enrollment process documentation and support
- Supports various device types, including Android, Apple/iOS and Windows Mobile
- Available security service and reporting capabilities
- Ongoing management of devices