

We focus on technology so you can focus on care.

# What We Do

## Managed Cloud Services

Host key applications and protect and monitor your end devices against viruses, spam, spyware and unwanted programs.

## Service Desk

Our Service Desk Analysts are available 24/7 to support your end users. Outsourcing your service desk support to VCPI will allow you to focus on care while we concentrate on your IT challenges.

## Network Management

We deliver secure WAN and LAN management to optimize network uptime and ensure the availability of applications you rely on to run your business.

## Endpoint Management

We offer enterprise-wide solutions that range from Mobile Device Management, asset inventories, software application updates, hardware vendor partnerships, image management and more.

## Secure Wireless

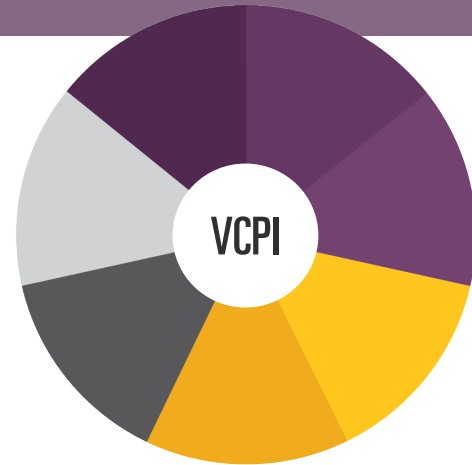
Our secure wireless network maximizes employee mobility, efficiency and quality while protecting sensitive EHR technologies and achieving resident/patient Internet expectations.

## Services

Our full-spectrum LTPAC technology services include 24/7 live support with our Service Desk to education, engineering, and customized software development and integration.

## Consulting

The best laid plans all start with an even better strategy. We offer Application Portfolio Assessment, HIPAA Security Assessment, IT Assessment, IT Risk Assessment, EHR Readiness and Project Management.



# At A Glance



We serve more than 2,400 long-term and post-acute (LTPAC) care locations.



We support more than 80,000 end users.



Our Service Desk Analysts are available to you 24/7.



We were founded in 2000.



Our clients are located nationwide.



Our headquarters is located in Milwaukee, WI.



Our Field Technicians are strategically located around the country to support our clients.



We support more than 300 applications.

# Why VCPI?

The typical VCPI client cuts technology infrastructure costs while driving HIPAA compliance and improving their reimbursement process; and converts capital expenditures and labor into a predictable, monthly operating expense.



## Achieve higher quality care

Our client-centric CARE Teams, comprised of VCPI team members from different disciplines and led by a consulting CIO, become intimately familiar with your business needs, applications, personnel and processes.

Result: Improved communication, faster and more accurate responses, increased technology uptime and more customized and innovative IT solutions.



## Cut IT infrastructure costs

Drive HIPAA compliance and receive higher reimbursements while reducing overhead costs.



## Convert capital expenditures and labor to a predictable, monthly operating expense

Leverage our qualified regional Field Technicians, experienced multi-level engineers and fully protected servers, all while reducing operating costs.



## Have more time to care for patients and residents

Put your digital assets to work in hyper-efficient ways. We provide point of care-enabled technology so you have more time to provide quality care.



## Stay on the cutting edge of technology

Leave the stress of keeping up with technology and regulations to experts. We recommend the newest and most efficient technology solutions to ensure HIPAA compliance.

# The end-to-end support you need, from the technology leader dedicated to LTPAC



With VCPI, you get a commitment that goes beyond quality IT solutions. We exclusively serve the LTPAC market, and solve its unique business challenges to better enable you to provide quality care to your residents and patients. Your satisfaction and success are our top priority.

Here's what our clients have said about VCPI:

"Working with VCPI, I can focus on providing proactive, long-term strategic direction ... rather than spending my day on reactive IT operations and putting out fires."

"VCPI methodically configured all our systems to work within their environment. It was pretty obvious this was not their first rodeo."

"Tapping VCPI's experience was a great benefit to me as an IT professional."

"Thank you so much for helping me - I feel like you read my mind and were able to do what I needed so that my job is easier."

"VCPI has always resolved any issues I may have, ASAP ... great representation each and every time."

"I truly appreciate the kind words and assistance from your representatives."

Contact us at [1-877-908-8274](tel:1-877-908-8274) or visit [www.vcpi.com](http://www.vcpi.com)