



Annual Roadmap Conference 2018

Rewrite Your Technology Playbook: Strategies to Fuel Success

Thursday, September 27, 2018

9:00 am to 9:30 am	Registration and Continental Breakfast
9:30 am to 9:45 am	Welcome: Ed Kapelinski, Mindsight CEO and President
9:45 am to 10:30 am	Keynote: Assume Nothing, Question Everything: A Modern Security Philosophy Charles Johnson, AlertLogic
10:45 am to 11:30 am	Session 1 <input type="checkbox"/> The Great Cloud Debate <input type="checkbox"/> Intent-Based Networking <input type="checkbox"/> Best Practices For Developing A Digital Customer Experience Strategy
11:45 am to 12:30 pm	Session 2 <input type="checkbox"/> The Backup and Disaster Recovery Difference: Why You Need Both <input type="checkbox"/> What Is NVMe And How Is It Disrupting Enterprise Storage? <input type="checkbox"/> Attracting And Retaining Millennial Talent In The Contact Center
12:30 pm to 1:15 pm	Lunch Mindsight Overview: Mark DiBenedetto, Mindsight VP Sales
1:30 pm to 2:15 pm	Session 3 <input type="checkbox"/> Peeling Back The Onion On Security: What's Right For Your Organization <input type="checkbox"/> How Exceptional Companies Create High Performance Cultures <input type="checkbox"/> Emerging Technologies: The Contact Center Of The Future
2:30 pm to 3:30 pm	Panels <input type="checkbox"/> Managing Risk With Third Party Vendors <input type="checkbox"/> Making The Business Case For Moving Your Contact Center To The Cloud
3:30 pm to 4:00 pm	Closing Ceremony Raffle Drawing

Register now at <https://www.gomindsight.com/annual-roadmap-conference-2018>

DoubleTree Suites by Hilton - 2111 Butterfield Road, Downers Grove, IL 60515

**Rooms will be available at a discounted rate- see the registration page for more info.